

Service on a higher level

Managed Hosting Services

Cervalis

IT Infrastructure Solutions

We Focus On Your IT Needs So You Can Focus On Your Business

A successful IT infrastructure requires constant monitoring and evaluation, but this can be a costly distraction from your core business. Cervalis' Managed Hosting solution frees you from the day-to-day management of your IT environment and provides the expertise you need to move your e-business to a higher level.

As a Managed Hosting provider, Cervalis assumes full responsibility for the administration, management, architecture, hardware and software to support a high-availability, scalable infrastructure.

Solutions Tailored to Your Business

When designing a Managed Hosting solution, Cervalis will help you select the configuration, services and bandwidth that fit your business needs and manage your operation 24 hours a day, 365 days a year. This will speed your time to market and provide you the superior reliability and availability that your business requires.



Managed Hosting can save as much as 60% compared with hosting in-house.

Our **24x365** Managed Hosting services provide:

Speed to Market: Managed Hosting eliminates many of the activities that can slow your time to market, including equipment purchase, telecom provisioning, staffing and training.

Increased Market Share & Profitability: Organizations that establish their e-business initiatives quickly stand to improve market share and profitability more quickly.

Cost-Effectiveness: Managed Hosting can save as much as 60% compared with hosting in-house, according to research by industry analysts. It can also significantly reduce up-front expenditures.

Disaster Recovery/Business Continuity: Managed Hosting offers a safeguard against business discontinuities—both natural and man-made. In the post-9/11 world, this type of protection is considered a business imperative.

Streamlined Service Provider Management: Managed Hosting significantly reduces vendor management, allowing you to focus on your core business.

Single Point of Contact for Customer Service: Our streamlined customer service coverage can simplify trouble ticketing and problem-resolution procedures.

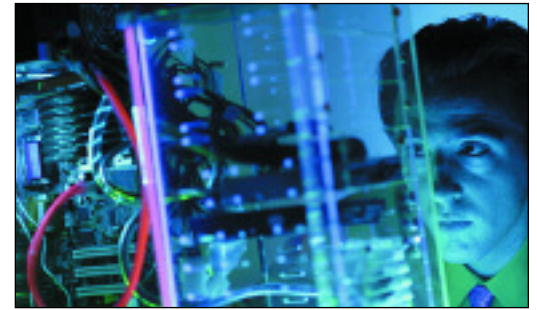
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Cervalis offers end-to-end managed services, which include: the hardware, software, bandwidth, network connectivity, and 24x365 management services you need for running your operation at the highest levels of service. Cervalis offers 24x365 help desk and customer service with skilled professionals available to address your operational needs 24 hours a day. Cervalis is **SAS70 Type II** and **TruSecure** audited and certified to ensure the highest levels of service and responsiveness to our customers. Customers can choose the service that Cervalis will provide according to the customer's operational and business needs.



Our **24x365** Managed Hosting services include:

- **Administration Services**
 - Operating Systems Administration Services for Microsoft, Linux & Unix Platforms
 - Operating Systems Fixes & Upgrades
 - Database Administration Services for Oracle, DB2, MS/SQL Server
- **Data Backup Services**
- **Data Replication Services**
- **E-mail Services**
 - Primary & Backup Email Hosting
- **Managed Storage Services**
 - SAN, NAS or Direct Attached
- **Migration Services**
- **Voice & Telecom Services**
- **Test Lab**
- **Monitoring Services**
 - 24x365 Pro-active Monitoring
 - Advanced Monitoring of all Configuration Components
 - Escalation Services
- **Network Services**
 - Managed, Routers, Switches, WAN
 - Network Connectivity & Bandwidth
 - Network Load Balancing
 - Network Monitoring
 - Remote Access
 - Virtual Private Network (VPN) Services
- **Security Services**
 - Managed Firewalls
 - Intrusion Detection
 - Multi-level Virus Protection
 - Vulnerability Scan

For more information about Cervalis' Managed Hosting Services, please contact your Cervalis representative at **866-602-2020** or visit us on the web at www.cervalis.com.